

COVID-19 Lockdown Operational Update:

29 April 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Port operations working well!</p> <p>Auckland Transport (AT) continue to have one of the lanes outside of the Port at Fergusson Terminal end closed off to help manage social distancing for pedestrians and cyclists. We have addressed this with (AT) and highlighted the congestion challenges they are creating by this action. They have advised they will investigate and revert. Meantime, truck drivers please be extra careful around this area when accessing the Port.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Vessels working well and looking good for the remainder of the week. Weekend will be busy with late arriving MSC vessel on Saturday, ANZEX/CNS vessel not due until Sunday and NZS/KIX vessel ‘blanked sailing’ Sun/Monday. Please continue to closely monitor via POAL website www.poal.co.nz	
Labour supply - still meeting demand, team are working well.	
Yard Capacity – Yard capacity at Terminal in good position. 50% with approx. 750 laden import containers in the yard.	
Road Services – road continues to operate well. Over 600 import containers off the Terminal in last 24 hours. Truck turn times in the last 24 hours have averaged under 20 minutes with very low demand last night. With late arriving vessels this weekend, early next week will be busy on the road so please make every effort to use the spare capacity during the weekend period to move containers off port.	
Productivity – working well	
Rail Services - working well	
Other – nothing to add	

Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe / Freyberg available yard capacity is at approx. 60% with Shed space at 20% available. The two car carriers that were in yesterday have completed their discharge and transporters are clearing out the yard. No vessels due in until 06/05.	
Road Services - Container and Breakbulk R&D will continue to be steady for both receivals and deliveries, this will ease over the rest of the week.	
Other – Robust risk controls for returning stakeholders under level 3 next week are essential.	
Other – nothing today	

Friendly reminders:

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31st May 2020.

The LINK is closed to empty de hires.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene. **Our access protocols have not changed for Level 3. Access Permit controls are required for all contractors, who have not accessed the Port during Level 4. Please ensure to engage with the POAL party whom you would be reporting to before attempting to enter the Port.**