

COVID-19 Lockdown Operational Update:

23 April 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Port operations all going well.</p> <p>A reminder; POAL will be observing ANZAC Day and as a mark of respect will turn off of the Port lights on Saturday morning 25th April at 0600 hours. Monday 27th April is a public holiday, but the container Terminal and R&D will be operating as per normal.</p> <p>Ongoing changes to vessel schedules – please continue to monitor vessel arrival times regularly.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – For remainder of this week schedules appear on time. A quiet weekend ahead with both ANZEX/CNS and NZS/KIX Services late. Latter stages of next week looking very congested but schedules like to change. Please continue to closely monitor via POAL website www.poal.co.nz	
Labour supply - still meeting demand, team are working well.	
Yard Capacity – Yard capacity at Terminal in good position. 40% utilisation with approx. 630 laden import containers in the yard. Less pressure this weekend with late ships.	
Road Services – road continues to operate well. Over 700 import containers off the Terminal in the last 24 hours and truck turn times averaging about 24 minutes. Plenty of VBS slot capacity available over the weekend and on Monday. Expect that slots will be in high demand from Tuesday 28 th April. Anything that can be collected over the weekend would be appreciated. Please also be advised 1-Stop will carry out some maintenance from midnight Saturday night to 0400 Sunday morning, the system will be unavailable during this time to make or edit bookings but all	

bookings confirmed before this time can still be processed at the port and anyone who has issues will be able to send their drivers to the Road office and the team there will be able to assist.	
Productivity – working well	
Rail Services - working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Berth and Yard Capacity: Jellicoe / Freyberg available yard capacity is still at approx. 20%, with exports being received for 6 vessels. A lot of exports will load today and tomorrow which will generate much needed capacity. Available car yard capacity is at 80%. We have a PCC discharging tomorrow.	
Road Services - Container and Breakbulk R&D continues to be busy for both receivals and deliveries, this will continue through the rest of the week. Car transporters continue to clear the car yard very well.	
Other – Robust risk controls for returning stakeholders under level 3 next week are essential.	
Other – nothing today	

Friendly reminders:

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31st May 2020.

The LINK is closed to empty de hires.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene. **Our access protocols will not change moving from Alert 4 to Alert Level 3 at the Container Terminal, but further Access Permit controls will be required for contractors at Multi-cargo.**