

# COVID-19 Lockdown Operational Update:

20 April 2020 – CORRECTION – *Sorry I can't read a calendar !*

|                         |  |                               |  |   |  |
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| Normal or nearly normal |  | Service degraded, some delays |  | Service severely degraded, major delays |  |
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| <b>Overall status</b>   |  |
| <p><b>Key points:</b> Port operations progressing well after a busy weekend. The week ahead looks all okay at this stage however more disruption to shipping schedules next weekend with late arriving vessels and another long weekend ahead with ANZAC holiday next Monday 27<sup>th</sup> April 2020.</p> <p>POAL will be observing ANZAC Day commemorations during these challenging times with our traditional turning off of the Port lights on <b>Saturday</b> morning 25<sup>th</sup> April at 0600 hours. We will start preparations from 0500 and remove any VBS booking slots for 0500 and 0600 periods on <u>Saturday 25<sup>th</sup> April</u>.</p> <p>Monday 27<sup>th</sup> April is a public holiday, but the container Terminal and R&amp;D will be operating as per normal.</p> |  |
| <b>Marine Services</b>  |  |
| All shifts covered. Pilot times may alter, but generally running to schedule.   |  |
| <b>Container Terminal Operations</b>  |  |
| <p><b>Berth windows and vessel schedules</b> – today we have the CNS/ANZEX vessel on the berth which is late from its proforma window of last Friday. Looking ahead for the rest of the week schedules deviating slightly to windows. Next weekend the CNS/ANZEX Service vessel is showing a delay until Monday 27<sup>th</sup> April as is the NZS/KIX vessel showing a slight delay at this stage. Please continue to closely monitor via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a> as schedules could change.</p>  |  |
| <b>Labour supply</b> - still meeting demand, team are working well.   |  |
| <p><b>Yard Capacity</b> – Yard capacity utilisation at approx. 62% with approx. 2000 import containers in the yard and more coming off the CNS/ANZEX vessel over the next 2 days. We are releasing as many VBS slots as we can and would continue to urge Carriers to explore night-time bookings</p>   |  |

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| where possible. Import pick up demand is expected to continue for the next 3 days to clear the weekend backlog  |  |
| <b>Road Services</b> – road has been operating well and also over the weekend where there were reasonable collection rates on Saturday and Sunday. Turn times over the last 24 hours has averaged under 25 minutes. BIG thanks to the Empty Carriers who are adhering to the delivery profiles and with some changed gate processes we managed a good delivery of empties into the Empty yard for export late last week. Thank you.   |  |
| <b>Productivity</b> – working optimally relative to staff resource  |  |
| <b>Rail Services</b> - working well   |  |
| <b>Other</b> – nothing to add   |  |
|   |  |
| <b>Multi-Cargo Operations</b>   |  |
| <b>Berth and Yard Capacity</b> – Jellicoe / Freyberg available yard capacity is at 60%. Exports loaded out over the weekend and the imports discharged are primarily stored at Jellicoe. 5 conventional vessels visit Multi Cargo this week, yard capacity will reduce throughout, as Exports are received. From a car perspective the ‘Orca Ace’ discharged with no issues on Sunday and we have 2 more PCC vessels due this week. Available yard capacity is approx. 70%. |  |
| <b>Road Services</b> - Container and Breakbulk R&D is expected to be busy today with the weeks export receivals and weekend imports being delivered. Car transporters cleared the yards prior to the ‘Orca’ discharging yesterday and they will be focusing on delivering the weekend imports today.  |  |
| <b>Other</b> – Yard observations continue, to ensure compliance with COVID-19 risk controls.  |  |
| <b>Other</b> – nothing today  |  |

### Friendly reminders:

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU, effective from 26 March until 26 April 2020.

The LINK is closed to empty de hires.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene.