

COVID-19 Lockdown Operational Update:

16 April 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: The Port is operating well, please keep the focus on uplifting imports from the Port.</p> <p>We have a big import weekend ahead in the Terminal with over 4,500 laden import units expected to be discharging between Friday and Monday. Carriers please continue to focus on opportunities to maximise uplift of containers over the weekend.</p> <p>A reminder: we appreciate efforts by Lines to follow up on any long dwelling import containers that our Customer Services team raise. The more we can move off terminal during this time the less impact to operations moving forward. Thanks!</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – we have back to back vessel arrivals from today until next Tuesday with heavy demand over the weekend. A few services are running late. Please continue to closely monitor via POAL website www.poal.co.nz as schedules could change.	
Labour supply - still meeting demand, team are working well.	
Yard Capacity – Yard capacity utilisation sitting at approx. 38% this morning which is helping to set us up for a big import weekend, thanks to all. The yard is expected to be heavily congested on Monday-Tuesday next week and will depend heavily upon outward flows.	
Road Services – road is operating well; turn times averaged approx. 32 minutes yesterday and we moved around 750 units off the Terminal. Carriers please start planning for coverage over this weekend to maximise the opportunities to relieve pressure for the start of next week.	
Productivity – working optimally relative to staff resource	

Rail Services - working well	
Other – Heavy import weekend with late ships is going to place a lot of pressure on operations at the start of next week. Please plan!	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe has no conventional vessels until this weekend. Container / Breakbulk available yard capacity is at approx. 60%. Today we will be continuing to receive exports for this weekend's vessels. The next car carrier vessel ETA remains Sunday 19th. Available car capacity is close to 90% due to the outstanding efforts of the car transporters this week.	
Road Services - Container and Breakbulk R&D expected to be busy today receiving Exports. Car transporters uplifted over 900 units yesterday, which brings the total moved to over 2500 in just two days. Well done!	
Other – More robust shelter in the form of a container is in position for waiting drivers at the Multi Cargo entrance.	
Other – nothing today	

Friendly reminders:

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU, effective from 26 March until 26 April 2020.

The LINK is closed to empty de hires.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene.