

# COVID-19 Lockdown Operational Update:

6 April 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Operations progressing well after a busy weekend.</p> <p>Port wide operations all operating well with the expected heavy demand on the road after a busy vessel demand over the weekend.</p> <p><b>Important:</b> Please plan for the Easter weekend (10-13<sup>th</sup> April) and identify how we can keep import containers moving over the long weekend to limit build-up of containers and yard congestion over that period into the week following.</p> <p><b>Please note:</b> The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU, effective from 26 March until 26 April 2020.</p> <p><b>Getting ALL import containers off-port remains the key to keeping the port operating throughout the lockdown. Focusing now on long dwelling containers. Thanks to everyone who has been helping with moving containers off the Port, keep up the good work.</b></p> <p><b>Reminder:</b> the LINK is closed to empty dechires.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – We managed our way through the weekend satisfactorily. At this stage all vessels are near or on their proforma windows for the rest of the week. We will keep you updated via these updates of any significant changes but please continue to monitor via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a> .</p> <p><b>Labour supply</b> - still meeting demand.</p>	

<b>Yard Capacity</b> – Yard capacity utilisation sitting at approx. 84% this morning due to the weekend discharges. Focus remains on clearing out the yard and preparing for the Easter weekend. It's important please we move as many of the import containers off Port by COB Thursday 9 <sup>th</sup> April.	
<b>Road Services</b> - working well, although today showing the usual heavy demand post the weekend. It hasn't helped with late arriving vessels over the weekend. We are providing maximum number of VBS slots that we can today and over the next few days. Please keep on trying to target night-time and weekend VBS slots and avoid the standard business day working hours from 0500-1500. A reminder to please focus on maximising import pick ups over the Easter weekend period please. <u>We would very much appreciate</u> all efforts to 'stay ahead of the curve'.	
<b>Productivity</b> – working optimally relative to staff resource	
<b>Rail Services</b> - working well	
<b>Other</b> – working well	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – berth occupancy at 100%. Vehicle yard capacity at 70% due to weekend discharges and increasing to 90% by COB today. Container/Breakbulk yard capacity at approx. 60% utilisation.	
<b>Road Services</b> - Container and Breakbulk R&D will be busy today delivering weekend imports. Vehicle R&D will ramp up from tomorrow once today's two PCC's completed.	
<b>Other</b> - social distancing, hygiene and PPE remain essential. This was observed over the weekend and all parties did a great job in making the effort to comply, well done. Keep up the good work!	
<b>Other</b> – nothing today	

### Friendly reminders:

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene.