

COVID-19 Lockdown Operational Update:

1st May 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Port operations continuing to operate well and in the GREEN!</p> <p>Truck drivers please be extra careful when entering and exiting Fergusson Terminal as AT have still not made any significant change to the road layout due to social distancing for pedestrians and cyclists. A number of parties are addressing this with AT.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Vessel operations working well and vessels planned for the weekend are on schedule. Please continue to closely monitor via POAL website www.poal.co.nz	
Labour supply - still meeting demand, team are working well.	
Yard Capacity – Yard capacity at Terminal just under 50% this morning. Maersk Garonne discharging today with Lori tomorrow night and OOCL Busan discharging on Sunday. There will be a reasonable number of imports in the yard over the weekend ready for collection thereby relieving pressure on Monday.	
Road Services – road operating well. Truck turn times in the last 24 hours remained low. Road demand likely to be heavy Monday-Wednesday daytime next week. Weekends and evenings have ample VBS capacity.	
Productivity – working well	
Rail Services - working well	
Other – nothing to add	
Multi-Cargo Operations	

Berth and Yard Capacity – Jellicoe / Freyberg available yard capacity remains at approx. 70% with Shed space at increasing to 50% available. Yard capacity for cars is currently at 70% and increasing.	
Road Services - Container and Breakbulk R&D is steady, as is usual for a Friday. Car transporters are steadily delivering Tuesday's imports.	
Other – please remember distancing protocols.	
Other – nothing today	

Friendly reminders:

Port support services are working remotely during the lock down. For Customer Services: All enquiries should be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart when waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31st May 2020.

The LINK is closed to empty de hires.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene. **Our access protocols have not changed for Level 3. Access Permit controls are required for all contractors, who have not accessed the Port during Level 4. Please ensure to engage with the POAL party whom you would be reporting to before attempting to enter the Port.**

Enjoy your weekend, next update Monday 4th May 2020.