

# SHIPMENT OF EXPORT CONTAINERS THROUGH PORTS OF AUCKLAND CONTAINER TERMINALS

## NEW PROCEDURES

**EFFECTIVE 1<sup>ST</sup> FEBRUARY 2009 - CHARGES TO APPLY FROM 1<sup>ST</sup> APRIL 2009  
CUSTOMER FEEDBACK SOUGHT.**

At Ports of Auckland our aim is to continually improve the level of service we offer shipping lines and exporters. In recent years we have experienced significant growth in container volumes, coupled with larger vessels and container exchanges. Better planning will be of enormous benefit to all our customers and the wider supply chain.

Key to our ability to plan ahead is access to information before containers are delivered to us. This information enables us to optimise the use of our container terminal space and avoid excessive container moves.

Following extensive consultation and dialogue with our customers, we are therefore introducing four new business procedures for the delivery and loading of export containers through AXIS Terminals, effective 1 February 2009.

These procedures will be reviewed and fine tuned over a two-month trial period, and we look forward to your feedback and contribution to this process. Following the trial period we will be introducing new export demurrage charges in cases where these procedures are not followed.

We are also planning a series of enhancements to our website [www.axis-intermodal.co.nz](http://www.axis-intermodal.co.nz). These enhancements will give customers greater ability to track the progress of their containers with real-time information.

These new procedures will bring practices at Ports of Auckland into line with other leading international ports, and we look forward to your cooperation in helping to create a world-class export supply chain for New Zealand.

## NEW EXPORT CONTAINER PROCEDURES

Ports of Auckland currently accepts delivery of export containers between seven days and twelve hours before a vessel's expected arrival (ETA). Based on this principle, the new procedures are:

### PRE-ADVICE OF EARLY AND LATE CONTAINERS

For containers delivered outside the agreed free time period (from 7 days to 12 hours before a vessel's ETA), pre-advice of delivery with an export E-note on [www.axis-intermodal.co.nz](http://www.axis-intermodal.co.nz) will be required.

## **EARLY DELIVERY**

We will only accept containers delivered earlier than 7 days before a vessel's ETA if an export demurrage charge has been agreed. This will be administered via the export E-note and transacted direct between the cargo owner (shipper or their nominated agent) and the Port. This is because containers delivered early require additional moves to place them in the optimal position for loading, adding cost to our operations.

For export demurrage charges, please refer to our 2009 Price Schedule, which will be hosted on our website from 22 December 2008.

## **LATE DELIVERY**

Containers delivered late (within 12 hours of the vessel's ETA), will only be accepted for the intended vessel if we have been notified in advance that they have been approved by the shipping line.

After the vessel has arrived, containers will only be accepted and loaded with the prior approval of both the shipping line and ourselves.

This is because the late delivery of containers has a major negative impact on the efficient and timely planning and loading of vessels.

If containers are delivered after the vessel has arrived and no prior approval has been given, they will be received into the terminal but not accepted for the intended vessel. The details will be relayed to the shipping line to handle rebooking on a later sailing. If the containers are stored more than seven days an export demurrage charge will be levied direct with the cargo owner (shipper or their nominated agent).

## **CUSTOMS EXPORT APPROVAL**

To be accepted for loading, containers must have an export approval from NZ Customs (CEDO) no less than two hours before the vessel's ETA.

These approvals are received electronically from NZ Customs. Except for trans-shipment containers we will only accept CEDOs electronically. We encourage all customers to process their CEDOs as early as possible to prevent any last minute challenges because of inspections or X-rays requested by Customs.

Containers without a CEDO two hours prior to the vessel's ETA will be removed from the load list and retained at the terminal for loading on a subsequent vessel. If stored for more than seven days an export demurrage charge will be levied direct with the cargo owner (shipper or their nominated agent).

## **SUMMARY**

The majority of export containers handled at AXIS Terminals are already delivered within the timeframes, and with the necessary approvals, required in the procedures set out here.

To help make the procedures as fair and easy as possible, we will continue to provide our customers with timely information and "alerts" when something does (or does not) happen to their cargo.

- Containers that have been delivered or where delivery has been pre-advised can be monitored on our website. "Real-time" container status information enables the cargo to be tracked until the container has been loaded and the vessel has departed.

- “**AXIS Supertrack**” gives customers the option of receiving e-mail updates on the status of containers based on self-selected “events” (for example the loading of the container).
- Containers that need to be delivered late will be monitored, and in case a CEDO has not been received or the container has not arrived by the time specified, an early warning e-mail can be requested to avoid leaving the container/s behind. Please note that we are not legally allowed to load containers without a CEDO.

Please also be aware that:

- If you need to deliver containers early then extended free storage is available at the Wiri Inland Port in South Auckland as per agreed terms.
- We will plan the loading of containers that have been registered and approved for late delivery prior to their arrival. These containers will be guaranteed a space on the vessel, subject to approval from the shipping line.

As outlined above, these process changes will enable more efficient container handling, with fewer container moves and optimal container positioning prior to loading. Ultimately, these efficiencies will increase capacity at Ports of Auckland, and improve ship and truck turnaround times. This is about working smarter and with better forward planning, and the resulting efficiencies will ultimately benefit your customers as well the overall New Zealand supply chain.

After a two month trial period, during which we welcome your feedback and input, we will be introducing the export demurrage charges noted above from 1<sup>st</sup> April 2009.

Thank you for your assistance in working with Ports of Auckland to implement these procedures.

For further information please contact myself, Richard Potton or Finn W. Jensen.

**PORTS OF AUCKLAND LIMITED**



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