

Customs X-Ray Procedure

This procedure is for shipping companies (LOP) who wish to have Axis x-ray charges applied directly to their customers.

The course of action will differ depending on the container status; an outline of each is below.

Tranship Containers – Ports of Auckland will charge the LOP for all tranship containers that require a customs x-ray.

Import Containers – A note is applied to the container whereby the importer (or transport operator) must pay the x-ray move charge when they pick up the container, the container will not be released without an authorisation of charge acceptance being received by POAL either in writing (e-mail – FCTroad@axis-intermodal.co.nz) or verbally at the road office when the container is being uplifted from the port.

Export Containers – When the Yard Planners receive notification that an export container needs to be x-rayed they will place an E stop (x-ray stop) against the container, please review on the Axis website.

IF the LOP sends a manual load list then the Vessel Planners will report back that there is an X-Ray stop against the container.

If the LOP sends the load list via EDI (COPRAR), then the report they receive back will show that there is an 'S' next to the container, the S means that there is a stop on the container. From here the LOP will need to contact Axis Planners to check and clarify the type of stop as per the standard procedure for export containers.

The LOP will then need to contact their customer (exporter) to inform them that a charge for the X-ray move will incur and the exporter will need to send acceptance of the costs. Authorisation for acceptance of costs by the exporter must be received in writing, either through the LOP or directly to the Axis Planners. This will then be processed putting the x-ray charge onto the exporters account. If the exporter has no account one must be set up, this can be done by downloading the new account form off the Axis website, filling it out and attaching it to an e-mail to the Axis Planners.

To ensure the container is available for loading, the authorisation, physical x-ray and confirmation from Customs must be completed 2 hours before vessel ETA. Until all three of these are done the container will have a stop on it which will prevent it from loading.

Please note the customs X-ray compound on site at POAL operates from 0730-1430hrs Mon – Fri, 0730-1330 Sat.