



CUSTOMER ADVISORY

An important update from Ports of Auckland

04 June 2009

Changes to reefer & X-ray charges

Ports of Auckland wishes to advise customers of changes to the following business processes.

As of 1 July 2009, Ports of Auckland will introduce a change to the way both import reefer monitoring & power and X-ray shuttle charges are applied.

Import reefer monitoring & power:

After vessel discharge the first three days will be billed to the Shipping Line concerned and, thereafter, the charge will be invoiced to the importing party. Where possible the charge will be passed on directly to the importing party or, if unknown, then to the agent collecting the container on behalf of the importer. This charge will be reconciled on collection of the container as is currently the case for demurrage charges.

X-ray shuttle:

NZ Customs forward an electronic enote directly to Ports of Auckland, requesting a box be delivered to the scanning compound. On receipt of this enote the box is delivered into and returned post scan to its original stack position. The shipping line are advised of such a request and the shipping line provides the shipper details to Ports of Auckland to obtain shipper acceptance of the cost before initiating the move to/from X-ray. This charge will be billed to the exporter direct by Ports of Auckland. Advice can either be made via the SMS system or via the attached Word document.

Previously introduced business rules are -

- Early Delivery of Containers - containers delivered earlier than seven days prior to vessel ETA will be charged export demurrage as per the Standard Price Schedule.
- Late Delivery of Containers - delivered later than 12 hours prior to the nominated vessel ETA require a loading approval from the Shipping Line. If no prior approval containers will be accepted into the Terminal but will not be loaded.
- CEDO requirement - according to NZ Customs requirements all Export containers must have an approved CEDO prior to loading. We require all CEDO's to be completed as early as possible and no later than 2 hours before the vessels arrival otherwise containers will be removed from the load list. No CEDO no load.

A reminder that Import demurrage commences after the free period. Demurrage commences at midnight on the day the container / cargo is finally discharged. Three days and six hours of free time are allowed over a normal week including weekends. Demurrage commences on the morning of the fourth day at 0600 hours. Therefore three full days plus six hours of free time are allowed on the port. Public holidays are exempt of demurrage.

Please don't hesitate to contact the Customer Services team on 09 309 1324 or email customerservice@poal.co.nz if we can be of any assistance.

Kind regards,

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