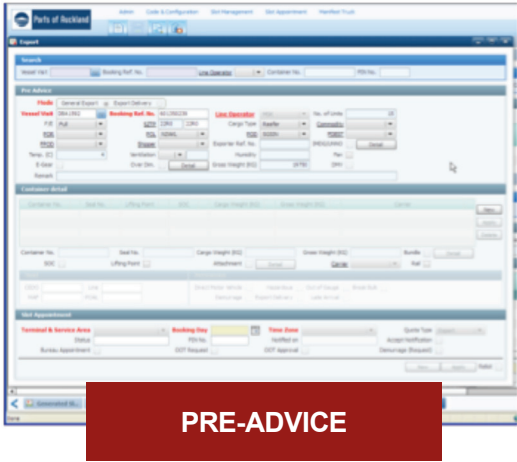


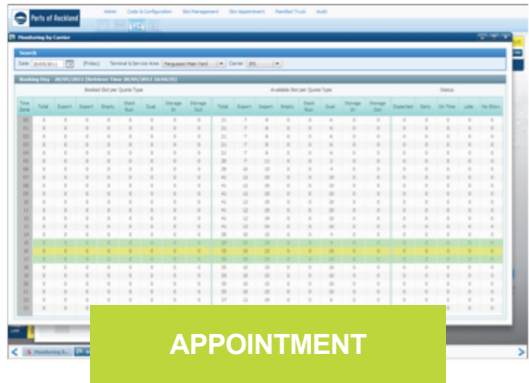
New Gate Process and Container Booking System



TERMINAL - ROAD EXCHANGE GRID



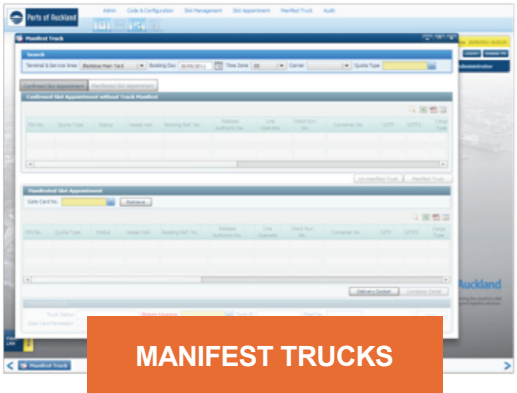
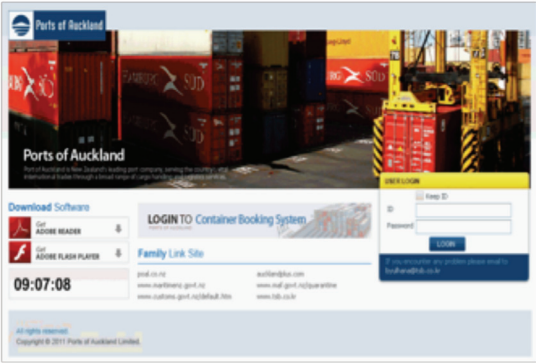
PRE-ADVISE



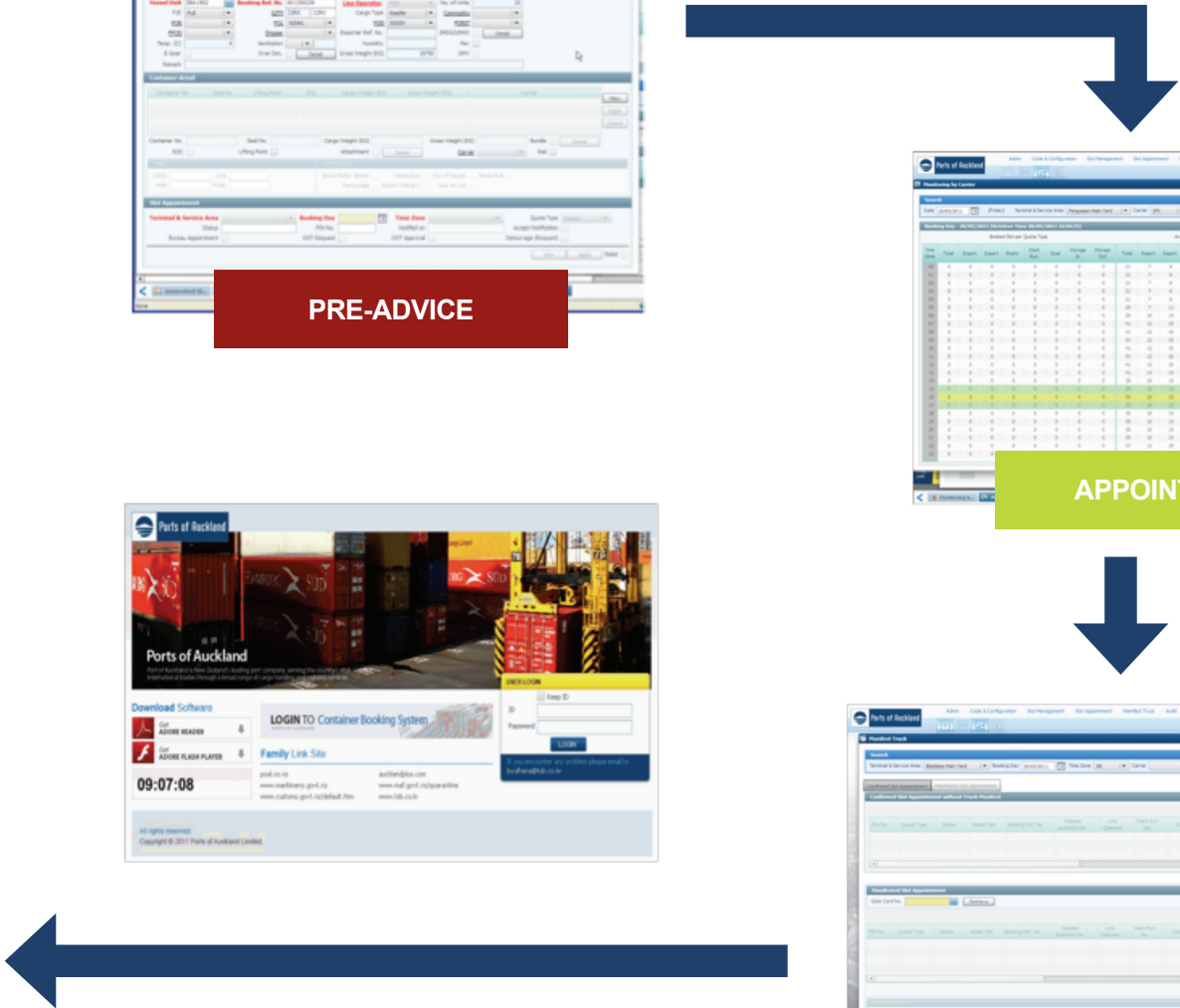
APPOINTMENT



GATE



MANIFEST TRUCKS



Why are we doing it?

THE DRIVERS

- VBS System has limitations
- A CBS booking process that is fair
- Current 2 Systems don't link to each other
- Pressure for improved productivity & performance
- Pressure to improve data and process integrity & performance

A new advice and gate process and system

WHAT

- Service levels
Truck Turn <30 min
- Better System
- Self Service Gate Process
- Better Process

HOW

- Manage Capacity
- Manage Queues
- Manage Demand
- VBS Replacement
- Online Manifesting
- Pre-Notification
- CBS Appointment
- Manifest Trucks
- Arrive Within Slot
- Reduce Dead Freight
- Increase Efficiency

The Benefits and Challenges

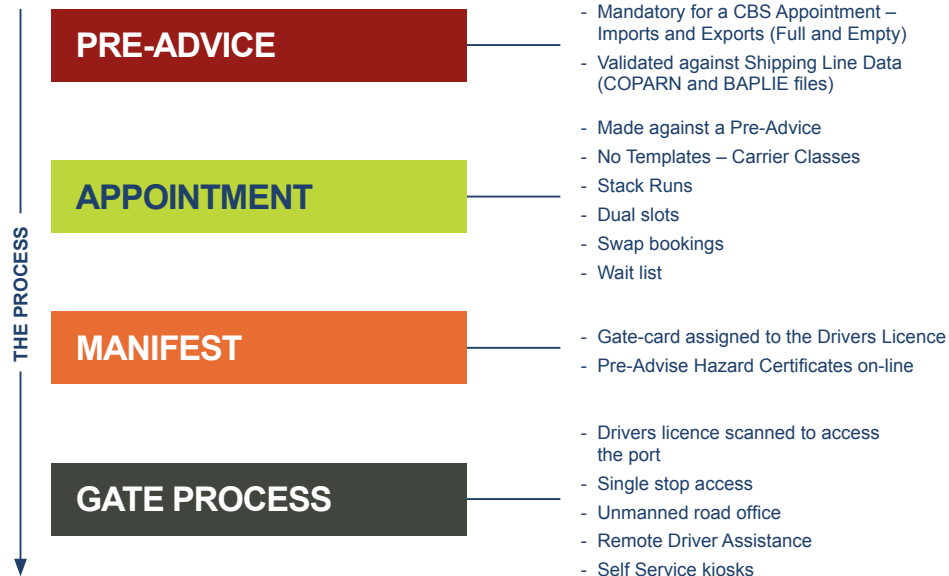
The Challenges

- Dispatchers have to learn to use a new system
- The transition to the new process
- Finding the time for drivers and dispatchers to attend training and develop their competency
- Getting accurate and timely information from importers and exporters
- Installing / upgrading to Adobe Flash 10.3

The Benefits

- Fair allocation of slots
- Single, user friendly system
- Easy access to information
- Details checked against shipping line data – everyone is using the same information
- Wait lists
- Stack runs
- Trucks stop & start less – time saving, less pollution

What will be different?



Where are we at and what's ahead?

- Now**
 - The system has been built
 - Consulting with parties that will be impacted by the new process
- Next**
 - Testing, testing and more testing
 - Preparing the training
- July**
 - Training
- August**
 - Go-Live
- September**
 - Support and additional training