

Late Receival Process – Container Terminals

In order for vessel operations to run efficiently, export containers need to be physically on the wharf prior to the vessel cut off. If containers arrive after cut-off there can be delays to the planning process and this results in the need to re-sequence the vessel's load as late receivals are subsequently cleared for export.

To ensure we are able to manage the flow of load information to the shipping lines' Central Planners and to enable us to sequence the vessel's exchange in the most optimal manner, any containers arriving after the vessel cut-off have to be managed. Where there are extenuating circumstances, a Late Receival may be approved.

The process to manage Late Receivals:

1. All late receival applications must be lodged prior to vessel cut-off. An application form is available on the Ports of Auckland website [here](#). The form must be emailed to the Shipping Company or Line Operator (LOP) the cargo is booked with; Customer Service at POAL with POAL Planners in copy – email addresses are on the form.
2. Customer Service will advise by return whether the Late Receival is approved or not.
3. All late requests must have:
 - Late Request Application – form on the POAL website [here](#).
 - Pre-Advice completed.
 - CEDO in place.

Notes:

- Restricted Hazardous Commodities (DMV) are exempt from this process as the time allowed on the wharf may be later than the vessel cut-off time. Pre-advice and arrangements for delivery still apply. Contact Customer Service for details.
- Trucking companies using the Express Kiosk to gate in a container after vessel cut-off must have the Late Receival approved prior to gate in.
- Where a container cannot be loaded on the nominated vessel, the container can be re-delivered to the exporter or re-booked on another vessel. Re-delivery and/or storage fees may apply. Please refer to the POAL Price Schedule [here](#).
- Late receival Requests will only be processed during Customer Service operating hours: 0700 to 1900 weekdays and 0700 to 1500 Saturdays.

For further information contact:

Customer Service

P: 09 348 5100 ext. 1

E: customer.service@poal.co.nz