

# Operational Update:

14<sup>th</sup> October 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> ‘Hansa Offenburg 2027’ (ANL TTZ) ETA into Auckland is still unconfirmed. At this stage we do not have a confirmed ETA for the vessel therefore we are not receiving cargo as advised by ANL. For further enquiries please contact your shipping line.</p> <p>We wish to remind transport companies to continue checking POAL <a href="#">website</a> for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on <a href="#">Expected Arrivals</a> page. If you need to change your booking due to a change in vessel ETA’s, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> “Seaspan Fraser 084S’ (NEASIA) &amp; ‘Kota Lembah LEM183’ (NZS)</li> <li>• <b>Arriving 15 October:</b> ‘Kota Lestari LES093’ (CNS)</li> <li>• <b>Arriving 17 October:</b> ‘Debussy 037S’ (PANZ)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> –We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	
<b>Yard Capacity</b> – As of today, the main terminal is approx. 82% utilised.	
<b>Road Services</b> – R&D ran well on Monday and Tuesday. In the past 48 hours we have delivered out 1,373 import containers via road and 253 import containers were railed out. Average truck turn times average for 2 days has not exceeded 37 minutes.	

Today's R&D operations are running well. There is limited flexibility around VBS Bookings. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.	
<b>Productivity</b> – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Jellicoe berths are currently 50% utilised but will be 100% utilised from the weekend through to mid next week. Freyberg berths are currently at 50% utilised but will be 100% utilised from the weekend through to late next week. Container volumes are high with yard utilisation increasing from 70% today through to 100% by the weekend. Bledisloe, Capt. Cook and the Car Handling Facility (CHF) are at 80% capacity but emptying out quickly. The next vessel is due in on Saturday and the yard should be close to empty by that time.	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently minimal but due to increase later in the week following the PCC discharge operations.	
<b>Other</b> – Please be conscious of managing appropriate COVID controls.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Friday 16<sup>th</sup> October 2020.